



Company Profile

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Sigma IT for Training & Networking Professional Services is one of the fastest growing IT companies in the field, recently established in 2006, located at Cairo, Egypt and now in Riyadh, Saudi Arabia.

Sigma IT combines the knowledge, skills and qualified resources with a focus on Training, Internetworking Technical Implementation & Support services.

Sigma IT has Cisco certified professionals, associates & technicians, all certified and experienced during their past experience at the top national & multinational IT companies in Egypt & MEAST, with state of the art technologies and services to best fit our client's needs.

Our Purpose:

Enjoy Innovation with a well-trusted family

Our Vision:

To be a planet for technology training and professional services

Our Mission:

With our believe in our collaborated teams, we deliver the ultimate quality training to give you a positive impact for business and giving a hand with qualified experience resources to deliver a highly added value, While maintaining the values of loyalty, diligence and teamwork with enjoyment

Partnerships:



1- Cisco® Learning Partner

A Cisco Learning Partner (CLP) is the mid-level partner authorized by Cisco to offer official technical, product and/or solutions training using Cisco certified instructors. A CLP has made a greater commitment than an Associate which includes an increased investment in certified staff, equipment, and marketing enabling them to deliver a broader range of Cisco training.

2- Cisco® Premier Partner

Cisco Premier Certification recognizes and rewards partners that have achieved the Express Foundation Specialization. This foundational specialization expands technical competency in the integration of basic routing and switching, wireless LANs, and security technologies. In addition, Premier Certified Partners have integrated a basic level of Cisco Lifecycle Services into their offerings and have demonstrated a measurably high level of customer satisfaction.

3- Cisco® Advanced Services Partner

Sigma IT is honored to be the FIRST advanced services partner in Egypt. Cisco offers a suite of services that span the network. Lifecycle and help to facilitate and accelerate customer success. Cisco

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will continue to work with its partners on an engagement by engagement basis to help ensure the right services are included in each outsourcing opportunity. This helps partners lower the cost of owning and operating the network, improves their ability to respond to rapidly changing market conditions, speeds access to applications and services, and helps increase network availability.

4- EC-Council® Training Partner

EC-Council develops and maintains the authorized courseware and is able to consistently play an active role in the quality of training delivered. At the same time, the ATC acts as the sole messenger for the training; thereby preparing the students to the challenge of the EC-Council certification exams.

5- Pearson VUE® Authorized Test center

Pearson VUE® Authorized Test Center (PVTC) provides on-site, on-demand testing for certification and select professional licensure exams.

6- Authorized Prometric® Testing Center

The Authorized Prometric® Testing Center title allows Compendium CE to run the certified on-line exams involving theoretical and practical knowledge of products and technologies. Sigma IT now can offer a variety of certification exams including: Microsoft, Novell, IBM, Lotus, HP, Oracle etc

Memberships:



1- Industrial Training Council (ITC)

Industrial Moderation Center (IMC)

Sigma IT registered in Industrial Training Council (ITC) as a training and service provider. The Industrial Modernization Centre (IMC) is intended to perform as the prime agent for substantiating the government's vision of a vibrant and globally competitive industrial sector. The aim is to create an enabling environment in which the private sector can lead growth and make Egyptian industries leapfrog into global competitiveness.

2- ITIDA

ITIDA are primarily concerned with building the capacities of the local IT companies, attracting and servicing multi-national IT companies, and growing a qualified, sustainable, and deployable talent pool. ITIDA is the executive IT arm of the Ministry of Communications and Information Technology, MCIT. With local and international outreach, ITIDA plays a fundamental role as a one-stop-shop for foreign direct investors seeking to enhance their global offering using what Egypt has to offer and the competitive advantages of the country.

3- CIT

Chamber of Information Technology and Communication - Services Sector

CIT focuses on discussing all the problems related to the industry and raising these problems to government to find the necessary solutions. The chamber also working on the development of this industry in Egypt, and to increase public awareness of the critical role of information technology in this era. It also seeks means of enhancing the competitiveness and capacity of the industry as key element for development, while working in the best interest of members.

4- EITESAL

The Egyptian Information Telecommunications, Electronics & Software Alliance (Eitesal) is an NGO founded in 2004 as a result of the merger between the two top ICTE associations in Egypt: The Egyptian Software Association (ESA) and the Egyptian Hi-Tech. Association (EHITA)

People:

Sigma IT has made it a strategic priority to attract and retain the top IT and Telecommunications engineers and technicians in the market. We provide our people with countless opportunities to use and develop their talents, implementing innovative projects, working with emerging technologies, participating in high level training, and serving early-adopter and high profile clients who value their systems and the services we provide.

Staff Certifications:

- Certified Cisco Systems Instructor (CCSI)
- Cisco Certified Internetwork Expert (CCIE)
- Cisco Certified Network Professional (CCNP)
- Cisco Certified Voice Professional (CCVP)
- Cisco Certified Security Professional (CCSP)
- Cisco Certified Internetwork Professional (CCIP)
- Cisco Certified Design Professional (CCDP)
- Cisco Certified Network Associate (CCNA)
- Cisco Certified Design Associate (CCDA)
- Cisco Works LMS Consultant
- Cisco Firewall Specialist
- Cisco IDS Specialist
- Cisco VPN Specialist
- Cisco IP Telephony Express Specialist
- Cisco Unity Support Specialist
- Cisco Wireless LAN Support Specialist

- Certified EC-Council Instructor (CEI)
- Certified Ethical Hacker (CEH)
- Certified Hacking Forensic Investigator (CHFI)

Services Portfolio:

1. Professional Training.
2. Networking Professional Services.

2.1 Networking Implementation Service

2.2 Outsourcing Services.

2.3 Managed Support Services.

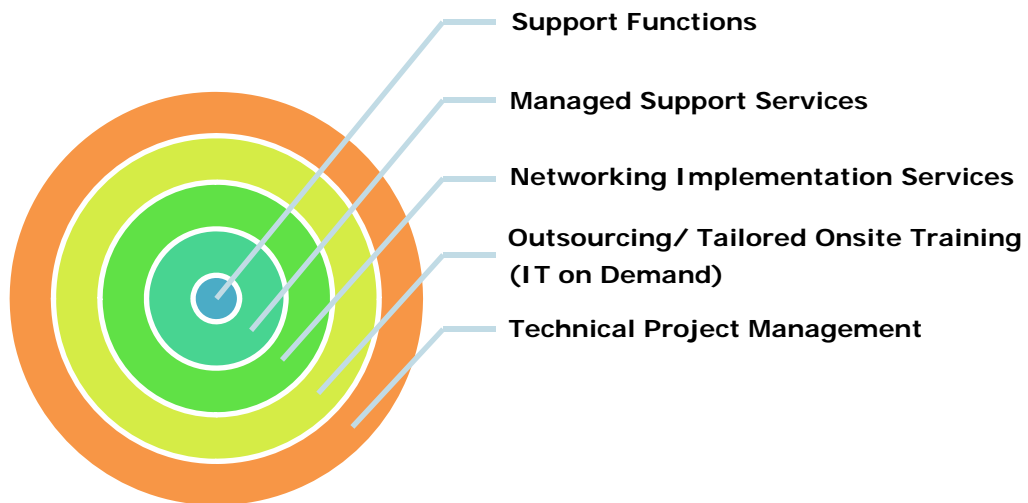
1. Professional Training :

With its expert instructors, SIGMA IT provides networking training both at its fully equipped classes or onsite at customer premises.

SIGMA IT believes in the importance of hands on training parallel to deep understanding of the technology.

SIGMA IT provides hands on training using its own state of the art equipment or using very well established remote labs.

2. Networking Professional Services.



2.1. Networking Implementation Services

Sigma IT Implementation Services can include staging, integration, configuration and nationwide installation.

Sigma IT can provision the client's network needs in 3 different phases:

- **Site Survey.**

- **Staging:**

Staging personnel will assemble units and cabinets, cable plant, mount components, load configuration data supplied by the customer and cable all equipment together per specifications provided by the customer. Complete documentation of equipment inventory per ship-to site is provided which includes product description, quantity and serial numbers.

- **Installation:**

Once the equipment arrives on site, a field support representative will arrive to perform the physical installation. The representative will perform equipment unpacking, product inventory, power-up testing, physical installation, connection of available data circuit termination and product to product communication from the subscriber location to its associated "hub" or host location, summarized as following:

1. Moving, positioning lineup and securing of equipments.
2. Equipment leveling and frame anchoring and bridging if applicable.
3. Fiber/Common cable through installation, ducting and labeling.
4. Grounding and wall/ceiling cable ducting.
5. DC power cabling includes lugging and crimping.
6. Power and cabling verification.
7. Power up of the equipment.
8. HW Diagnostics and testing.

- ❖ **Project Management:**

Sigma IT Technical Project Managers apply their technical and project management knowledge, skills, tools and techniques to your critical project activities to help you identify requirements, set reasonable expectations, and bring your projects in on time and within budget.

2.2. Outsourcing Services:

Sigma IT employs all regions top cutting edge technologists, engineers all certified and experienced with state of the art technologies, services, skill sets and equipment from our partners.

To best fit our client's On-Demand needs, Sigma IT has organized our resources into Separate hierarchy levels that coincide with the different skill sets you will need, and they are as follows:

2.2.1. Level I Administrators:

LAN/ WAN Administration, IPT Administration, Security Administration, including:

- Syslog reviews - ensure process runs and proper operation
- Moves/Adds/Changes of user accounts
- Desk top support
- Capacity administration.
- Documentation updates

2.2.2. Level II Onsite Engineers

- Installation of hardware, software - configuration, test and document (Switches, routers, etc)
- Component/LAN specific IT engineering tasks - associated with documented technical and operations plans Upgrades and Patches.
- Capacity Additions.
- General 1st level troubleshooting.
- Data collection associated with IT assessments for the (Switches, Routers, IPT, Network OS, Firewalls, VPNs, (Radius, Cisco Secure ACS), Wireless Access Points).

2.3. Managed Support Services

A full range of onsite support options are available on top of Cisco SmartNet® package service on a 7x24 basis.

Technical support is available around the clock. The technical support center staff includes Professionals in all areas of infrastructure environments. Our customers have immediate access to sophisticated onsite network diagnostics, monitoring and trouble resolution services on top of Cisco SmartNet® Package service.

Support plans ranging from 7 x 24 to next day parts service are available nationwide.

Why are we Different?

- ✓ Service Oriented Organization.
- ✓ The highest care for Customer Satisfaction.
- ✓ More focus on the Customers industry.
- ✓ Free of the limitations of the System Integrators & Resellers.
- ✓ Flexible to adapt our service models as per the client's real needs.
- ✓ Ready to cover the regional projects with the highest service delivery delivered by our qualified engineers & technicians.

Our Culture:

- ✓ **Customer Focus:** We service the client above all else.
- ✓ **Family Oriented Environment:** We feel that a healthy balance of work and personal life is in the best interest of our employees.
- ✓ **Teamwork:** We recognize that our people are our market differentiator and our ultimate method to deliver value to our clients
- ✓ **Open Communication:** We encourage suggestions, ideas and constructive criticism. We promote the business involvement of all of our employees.
- ✓ **Development:** We insist that each of us continually grow our skills and abilities.
- ✓ **Enjoyment:** We love our work.